



LANDesk® Handheld and Embedded Device Manager

Proactively See, Manage and Update Your Mobile Resources

Easy, Intelligent Enterprise-Level Management for Handheld, Embedded and Wireless Devices



Support Your Mobile Workforce

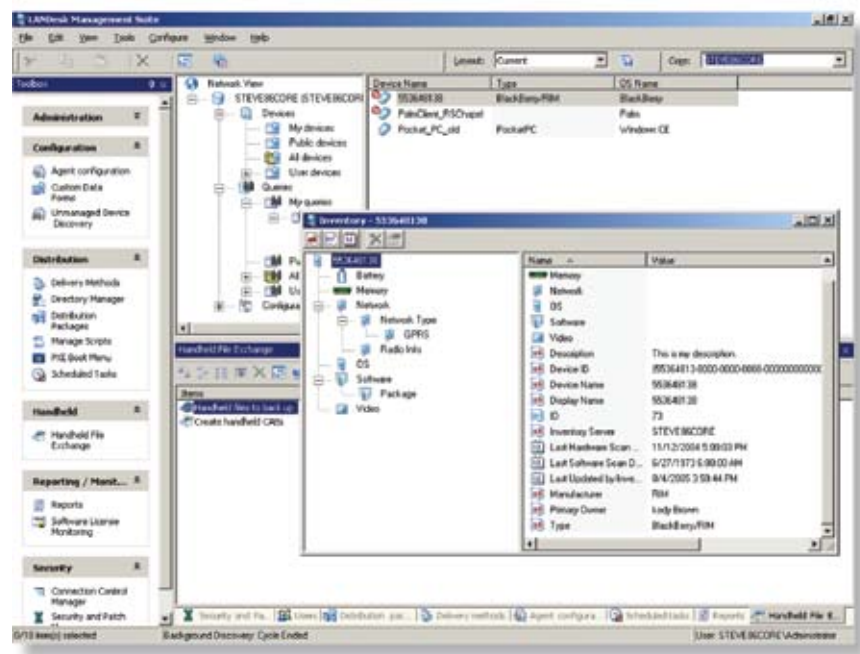
Handheld computers and embedded devices are serious productivity tools for today's workforce—tools that requires your IT department's support. That's why LANDesk® Handheld and Embedded Device Manager lets you provide focused support for all your handheld computing and embedded devices. It lets you easily track configuration and inventory, deploy software and files and automate data collected and aggregated from your mobile workforce. Support for both cradled and free-roaming devices helps ensure that every user has the tools and support needed. And seamless integration with LANDesk® Management Suite lets you control your entire computing environment—from a single console.

While mobile computing devices are essential for today's on-the-go workforce, tracking a moving target isn't easy. It's even harder to maintain a moving target with the latest software and upgrades, unless you tether it to a desktop—which defeats the whole purpose of a mobile device.

LANDesk® Handheld and Embedded Device Manager: Easily Manage Moving Targets

LANDesk® Handheld and Embedded Device Manager uses proven LANDesk® management technologies optimized for the low-speed, intermittent connections characteristic of mobile devices. So you can provide enterprise-level support to all your mobile devices and:

- Save time performing handheld and embedded device inventory and software distribution.
- Maximize efficiency and minimize user impact with a solution optimized for use with both wired and wireless connections.
- Reduce costs with robust software distribution, reporting and change control for your mobile device hardware, software and OS assets.
- Ensure your mobile workforce has the right tools by collecting data and distributing critical files directly to network-enabled devices using LANDesk® Handheld File Exchange—no host PC required.
- Worry less about mobile device maintenance and devote time to more important tasks.



LANDesk® Handheld Manager is built on proven LANDesk® management technology. So you can manage handhelds side-by-side with your desktops, servers and laptops—all through the same familiar and easy-to-use interface and single console.

LANDesk® Handheld and Embedded Device Manager integrates seamlessly with LANDesk® Management Suite to offer comprehensive desktop, notebook, server and mobile device management in a single solution. It lets you automate asset discovery, inventory management, updates and device maintenance, and software distribution. You can access asset monitoring, change control alerting, bandwidth throttling and checkpoint restart as well as push-and-pull file transfer capabilities.

You gain the power to manage handhelds and embedded devices whether they're cradled to a desktop PC or roaming about. And support for both wired and wireless networks lets you transition seamlessly from one to the other.

Increase Efficiency. Reduce Costs. Establish Standards.

LANDesk® Handheld and Embedded Device Manager gives you detailed inventory and software distribution capabilities for all your mobile computing devices. A lightweight inventory scanner catalogs detailed hardware and software attributes and stores them in the central inventory database for license tracking, reporting and change control as well as easy targeting for software deployments.

You can distribute software packages and updates to both your wired and wireless devices using LANDesk® Management Suite's familiar task scheduler. And you can use a zero-touch process to update client-side agents automatically. LANDesk® Handheld File Exchange also lets you push out key documents or price lists to selected devices and to pull critical data files down to the core server for automated data collection. So you can establish standards and ensure that the right tools are available to your mobile workforce—wherever they may be—so they spend their time working, not configuring their handhelds or downloading critical sales data.

And you spend your time on more important things than talking users through configurations and downloads. Everyone is more productive and your overhead is reduced.

Maximum Efficiency. Minimal Impact.

LANDesk® Handheld and Embedded Device Manager is optimized for the low-speed, intermittent connections characteristic of mobile devices. Dynamic bandwidth throttling adjusts automatically for slower wireless connections, so software distribution tasks don't monopolize bandwidth. Data compression reduces total traffic sent over wireless links. And checkpoint restart helps ensure that if a task is interrupted, it's completed at the next available opportunity.

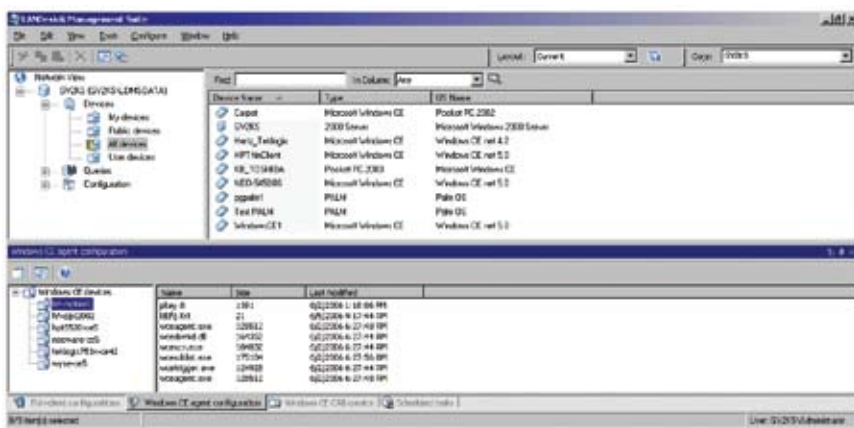
The result: a robust handheld and embedded device management solution that's both smart and easy-to-use, giving you strong configuration management with minimal intrusion on your mobile users' productivity.



Extend Your Management Reach

LANDesk® Handheld and Embedded Device Manager technology is a built-in component of LANDesk® Management Suite. It can be used alone or as part of the suite's full capabilities to let you manage your mobile devices right alongside your desktops and notebooks. You use the same familiar querying tools to track inventory and the same powerful task scheduler to distribute software. There's no need to master specialized tools to support mobile devices, because LANDesk Management Suite brings it all together for complete, consistent management of all your systems.

Experience it all with LANDesk Management Suite, or start with LANDesk Handheld and Embedded Device Manager and upgrade to the full suite whenever you're ready.



LANDesk® Handheld and Embedded Device Manager lets you manage mobile devices running multiple different platforms, including Java (such as Blackberries), Palm OS and Windows Mobile as well as a variety of embedded devices. You can also deploy configurations for Citrix ICA, Microsoft RDP and Web browsers to embedded devices to extend your management reach.

Key Features

Asset Management

- Inventory scanner gathers detailed hardware, software and OS data as well as custom data specific to your environment and stores it in the LANDesk® Management Suite inventory database.
- Change control alerting lets you configure alerts so you know when hardware or software components change for extended security and configuration.
- Asset database query helps you search the asset inventory database with an easy-to-use query builder to quickly extract reporting data or select targets for software distributions.

Software Distribution

- Integrated task scheduling makes it easy to define, schedule and automate software deployments using the powerful LANDesk® Management Suite task scheduler.
- Checkpoint restart picks up a software download exactly where it left off if a connection is interrupted.
- Task completion monitors distribution tasks and automatically retries if a download fails and reports completion status to the console.
- LANDesk® Handheld File Exchange™ technology automatically transfers files to or from specific locations on selected handhelds for easy data collection or critical file distribution—no host PC required.
- The ability to deploy configurations for Citrix ICA, Microsoft RDP and Web browsers to your embedded devices extends your management reach.

Bandwidth Optimization

- Dynamic bandwidth throttling intelligently controls how much bandwidth is preserved for other client applications and limits the total bandwidth used for management tasks.
- Data compression for all management data and file downloads minimizes network traffic.

Automated Client Updates

- A zero-touch process for automatically updating client-side agents allows for fast, centralized updates without the need to manually handle client devices.

Visit www.landesk.com for more information.

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